(210) 364-0167 work (830) 627-4708

OBJECTIVE

Creative results-driven manager-analyst of cost-effective, high-performance solutions to meet challenging business demands in an ever-changing environment. Seeking employment with a dynamic company.

- Ten years ad-hoc reporting, utilizing various database sources.
- Ten years analytical experience.
- Eight years supervisory-management.
- Seven years project management, conversions, acquisitions and upgrades.
- Four years applications support.
- Masters of Science. Finance. Management. Communication Studies.
- Bachelors of Business Administration. Finance. Background in Math.
- Comprehensive experience in customer service and support.

Strategic, analytical, organizational, leadership, team-building and project management qualifications.

EXPERIENCE

THE SCOOTER STORE, INC - CONTROLLER - HUMAN RESOURCES

11/2003 - Present

- Financial Research, Analysis, Reporting and Recommendations.
- Statistical HR Analysis: Headcount, Turnover, People-Cost, HR Scorecard.
- Compensation and Benefits Analysis.
- Forecasting and Budgeting.
- Promoted from Sr. Financial Analyst to Controller of PeopleWerks, January 2005.

B.R. USHERING OF TEXAS SAN ANTONIO - USHER

06/2003 - 02/2004

- Usher for events at the SBC Center and the Municipal Auditorium. Customer Service.
- Certificate of Excellence Recipient, June 5, 2003.
- Ambassador of First Class Full Service Recipient, July 19, 2003.
- Certificate of Excellence Recipient, July 27, 2003.
- Usher for the 2003 NBA Championship Game, on the floor of the SBC.

FROST BANK SAN ANTONIO - AVP AUTOMATION OFFICER - BUSINESS ANALYST

08/1997 - 11/2001

- Daily Application and Production Support.
- Project Management. Conversions. Upgrades. Enhancements.
- Advisor. Trainer. Mentor. Research. Data Queries.
- Technical Writing. Customer Service.
- Project Manager, V9 Y2K upgrade and certification.
- Project Manager, IR Y2K upgrade and certification.
- Project Manager, OLDE Y2K Upgrade and certification.
- Project Manager, V8 upgrade.
- Project Manager, EPG Matrix application to IMPACS.
- PM Assistant, Account Analysis conversion to H&S.
- PM Assistant, Treasury Management conversion-day-scenarios for bank acquisitions.
- Star Award Recipient, EPG Matrix Project with Terry Flores in Deposit Services.
- Promoted to Assistant Vice President.

Stan W. Ellis - continued Page 2

NORWEST BANK TEXAS LUBBOCK TO SAN ANTONIO - OPERATIONS ANALYST

11/1995 - 08/1997

- Supervisor in Exceptions Processing Deposit Operations.
- Trainer. Advisor. Manager. Analyst. Technical Writer.
- Reconcilements. Transition management. Conversion Scenarios.
- Promoted to Operations Manager and transitioned from Lubbock to San Antonio.
- Established a new NSF Department in San Antonio.
- Promoted to Operations Analyst.
- Minimized over 2,900 open-item reconcilements to 15 items less than 15-days old.
- Norwest Best of Texas Award Recipient, 1996.
- Two of my employees were Norwest Best of Texas Award Recipients in 1997.
- Norwest Bank was acquired by Wells Fargo.

EDUCATION

TEXAS TECH UNIVERSITY

Graduate School Lubbock, Texas

TEXAS TECH UNIVERSITY

College of Business Administration Lubbock, Texas

Master of Science

- Finance
- Management
- Communication Studies

Bachelor's of Business Administration

- Finance
- Fifteen hours of Accounting
- Fifteen hours of Math

ACTIVITIES

- TBA's Young Bankers of Texas Organization, 1990 1993.
- Society for the Advancement of Management, Texas Tech, 1987 1988.
- Finance Association, Texas Tech, 1986 1988.
- Texas Tech's Goin' Band From Raiderland, Drum Corps, 1983 1985.
- Zeta Iota Tau Percussion Fraternity, Texas Tech, 1983 1985.

SKILLS

- MS Access Intermediate
- MS Office Expert
- MS Publisher Expert
- Mainframe Banking Applications Expert

- MS Excel Expert
- MS Powerpoint Intermediate
- MS Word Expert
- Database queries Intermediate

ADDITIONAL

- Texas Tech School of Banking Scholarship, 1988.
- Best Performing Team Award, Texas Tech School of Banking, 1988.
- Employee of the Month, Gardski's Loft Restaurant, 1984.
- Highest Scholastic Average Award, Friona High School, 1982.
- Freshman Math Scholarship, E. Heinman, Texas Tech University, 1982.

REFERENCES

Ms. Beverly Echols

Formerly employed at The SCOOTER Store as Director Human Resources 2514 Lovetree Street San Antonio, Texas 78232 (210) 402-2365 rbechols@flash.net

Ms. Melissa Galbraith

Frost National Bank, N.A. Senior VP - Corporate Support P.O. Box 1600 San Antonio, Texas 78296 (210) 220-4668 mgalbraith@frostbank.com Stan W. Ellis - continued Page 3

Ms. Angie De La Rosa

Wells Fargo (formerly Norwest) Vice President Deposit Operations P.O. Box 266000 Dallas, Texas 75236 (214) 599-1449

Mr. Tracy Bender

Wells Fargo (formerly Norwest) Vice President Business Banking P.O. Box 6000 San Antonio, Texas 78286 (210) 856-5434 tbender@satx.rr.com

Mr. Steve Haynie

Frost National Bank, N.A. Senior Executive VP – Trust P.O. Box 1600 San Antonio, Texas 78296 (210) 220-4696 shaynie@frostbank.com

Mr. John Cruz

Frost National Bank, N.A. AVP Treasury Management P.O. Box 1600 San Antonio, Texas 78296 (210) 220-5801 jcruz@frostbank.com