

Jason L. Martins

Currently living in Geneva, Switzerland | email: jmartins@gmx.ch

PROFESSIONAL PROFILE

Bachelor degree in Information Technology with seven years of experience working in the IT field as a web developer, technical support and training; team player with ability to effectively solve problems while meeting deadlines in varying and high-pressure environments.

TECHNICAL SKILLS

Platforms: Windows 98, NT, 2000, XP Professional and 2003 Server, Linux

Databases: MS SQL Server 2000, MS Access, and MySQL.

Programming: Visual Studio.Net, VB.NET, and ASP.NET

Web developer: MS FrontPage, raw HTML, FTP, and ASP.NET

CRM Applications: Siebel/Oracle

Other Applications: MS Word, Excel, Outlook, PowerPoint, Adobe Photoshop, and CorelDraw.

EXPERIENCE

National Infrastructure Operations Center, Kforce, Inc.

Fort Lauderdale, FL USA

IT Consultant

06/2005-11/2005

- Software/hardware upgrades, rollouts and migrations, E-mail upgrades and, maintenance
- Migrated approximate 900+ users from Win2000 to WinXP Professional
- Worked simultaneously on multiple IT projects out of office hours

TAG - The Answer Group, Inc.

North Lauderdale, FL USA

Help Desk / Technical Support

08/2002-04/2003

- First and second level technical support on Windows 95/98/2000/XP and related OEM software for servers, desktops and laptops for approximate 15+ users on a daily basis.
- Supported on step by step operative system migration on desktops and laptops on XP Professional and Home editions, troubleshooting hardware and software problems.
- Generated ad hoc service reports and statistics upon customer requests using CRM Siebel.

CODECOM - CDC Redes S.R.L

Buenos Aires, Argentina

Web developer / Webmaster

11/2001-05/2002

- Planned and created the development process of content, page layout, design of website, web logo and forms using Adobe Photoshop, MS Front Page, and Macromedia Dream weaver.
- Combined company's portfolio and spreadsheets into graphical web content
- Handled database administration tasks using MySQL and MS Access

NORBELL- Telefónica de Argentina

Buenos Aires, Argentina

Technical Support / Employee training

04/1998-10/2001

- Transmitted and tutored telecommunications organization software knowledge to a team of 11 employees
- Upgraded connectivity ROAX software and OS, installed network and security utilities on a monthly basis.
- Assisted in network and service fault handling, reporting tracking and resolving.

EDUCATION

American Intercontinental University, AIU
Bachelors in Information Technology Graduated with GPA: 3.92/4.0
Weston, FL USA
12/2005

Argentinean University of Business, UADE
Computer Engineering Completed courses up to second year
Buenos Aires, Argentina
04/2002

LANGUAGE SKILLS

- **English** (mother tongue)
- **Spanish** (mother tongue)
- **Portuguese** (good)
- **German** (fair)
- **French** (learning)

VOLUNTEER WORK

UNICEF
Workshop staff - "Un sol para los chicos 2001" event
Buenos Aires, Argentina
04/2001

Help organize workshop areas for +200 children, assisting workshop teachers and controlling lanes; reported all activities in spreadsheets.

Junior Achievement
Volunteer Teacher - "Aprender a Emprender" program.
Buenos Aires, Argentina
Throughout 2002

Teaching kids in classrooms the enterprising spirit that will allows them to reach there goals, in a frame of responsibility and freedom.

HONORS & AWARDS

American Intercontinental University **Dean's List** 06/2003-12/2005

American Intercontinental University **Summa Cum Laude** Graduation Honor 12/2005

School Chapter Founder and Member of **Gamma Beta Phi** Honor Society 07/2005-12/2005