Wei Jun Chen

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Objective: An engineering/technical support position in an information system environment

Experience: **Merck & Company – Whitehouse Station, New Jersey   04/99 – Present**
Consultant, Worldwide Human Health Marketing , Information Services
- Provided software, hardware, and remote access support
- Evaluated, tested and deployed Wininstall applications and SMS packages
- Participated in the Windows NT deployment project for the division
- Documented and standardized operating procedures and trained customers

Merck & Company – Rahway, New Jersey   12/98 − 04/99
Consultant, Research Information Services, Merck Research Laboratories
- Gathered, analyzed and developed specifications for software and hardware requirements
- Implemented, tested and evaluated software modules upon specifications
- Participated in Microsoft Exchange migration and Office97 rollout project
- Documented procedures and trained desktop customers

Exxon Chemical - Linden, New Jersey   11/98 – 12/98
Consultant, Linden Technology Center
- Planned, coordinated and deployed DHCP configuration for LTC and Bayway Refinery

Bell Communications Research - Piscataway, New Jersey   01/98 – 10/98
Consultant, Information Technology Center
- Administered on Novell Intranetware and Microsoft Windows NT 4.0 Servers
- Administered email accounts on Lotus Notes and Unix servers
- Tested and evaluated desktop software packages
- Provided end user support on Unix and various software on windows 95/NT

Aries Computer Systems, Inc - Manalapan, New Jersey   10/97 – 01/98
System Administrator
- Administered, upgraded and maintained Windows NT network
- Automated backup and performed requested recovery procedures
- Installed Windows NT workstations, Windows 95 and other software packages
- Provided support and training for end users

Beachwood Data Systems, Inc. - Clark, New Jersey   01/97- 9/97
Network Support Administrator, Network Operation & Communications
- Installed operating systems, software, hardware, programmed key cards and digital phones, installed telephones and maintained the PBX and VM system
- Administered Novell Netware, Windows NT, IBM AIX, HP Unix, Sun Solaris, Lotus Notes, SLIP/PPP server, network printers, and maintained related cabling plants
- Performed backup and requested recovery procedures for the network
- Set up Novell IntranetWare and Windows NT 4.0 for server upgrade
- Set up and maintained PictureTel video conference systems
- Provided support for software, hardware, internet and remote connectivity

RAV Communications, Inc. - Hoboken, New Jersey   **09/94 - 09/95**
   System Engineer
- Set up, installed and tested RAVNET Banking Systems composed of IBM or compatible Servers and workstations, OS/2 Warp Connect, DB/2, Merva/2, TC LINK for AS/400, and the RAV Electronic Funds Transfer packages with RAV CHIPSII, FEDWIRE, DDA/GL, and MERVA/SWIFT
- Set up and maintained local area network for Letter of Credit system using Novell Netware 4.1 and integrated with RAVNET
- Tested, evaluated and implemented new component(s) for RAVNET
- Provided dial-up, on-site customer services and trouble-shooting, including maintenance and upgrade for hardware and software

Goodtime Entertainment Worldwide - New York, New York   **01/94 - 05/94**
   System Operator
- Managed company's electronic communication system using Electronic Data Interchange (EDI) Standard X12 Format
- Generated sales and inventory reports for administration use.
- Modified and updated data base programs to fit business demands
- Maintained and upgraded system hardware and software for best performance.

Technical Skills: *Hardware:* IBM PC and compatibles, IBM PC Server Series, Notebooks, Network Interface Cards, AS/400 Emulation cards, Shiva Accessport, Palm Pilot, Network Interface cards/Hubs/Concentrator, Print Servers, Scanner, PBX
Operating   IBM OS/2 Warp Connect, Microsoft Windows 9x/NT, Novell Netware 4.X,
Systems : IBM AIX, HP-UX, Digital VAX / VXM, Sun Solaris, DOS, Linux
Software : Microsoft Office 97/2K, Exchange, Outlook, IE, Enterprise Administrator Reflection 2/X, Lotus notes, IBM DB2/2, Merva/2, Wininstall, Exceed, Rumba, Netscape Communicator, Adobe Acrobat, Adobe Capture
Protocol: NIS, NFS, SMB, TCP/IP, IPX/SPX, POP3, SMTP, FTP
Language: Turbo Pascal, Basic, C/C++, Assembly, and HTML

Education: **Rutgers, the State University of New Jersey**   **01/95 - 07/97**
New Brunswick, New Jersey
Bachelor of Science in Electrical Engineering

Stevens Institute of Technology   **09/92 - 12/94**
Hoboken, New Jersey

Reference: Submit Upon Request