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#### Objectives:

A career that will utilize my experience (over 13 years) and my MBA ,PMP, MCSE, MCSA, RFID+ and build on to accomplish set targets.

#### Education:

- **MBA (MIS concentration)** from NYIT (American University), 2003.
- **B.Sc.** Mechanical Engineering, 1993, University of Jordan. (Final year project: *Computer Aided Analysis & Synthesis of Planer Four Bar Mechanism*; a program written in *AutoLISP*, *Basic* & *Pascal* and runs through *AutoCAD* menus.)

**PMP (Project Management Professional)**, Certification Number: **229102**

**MCP: 1541131** (Microsoft Certified Professional), since 1999.

**MCSE** (Microsoft Certified System Engineer)

**MCSA** (Microsoft Certified System Administrator)

**MCP** (Implementing & Supporting MS Windows NT® Server 4.0)

**MCP** (Implementing & Supporting MS Windows NT® Workstation 4.0)

**MCP** (Implementing & Supporting MS Windows NT® Server 4.0 in the Enterprise)

**MCP** (Implementing, configuring, and Administering MS Windows ® 2000 Professional 070-210)

**MCP** (Implementing, configuring, and Administering MS Windows ® 2000 Server 070-215)

**MCP** (Implementing and Administering a MS Windows 2000 Directory Services Infrastructure 070-217)

**MCP** (Implementing and Administering a MS Windows 2000 Network Infrastructure 070-216)

**MCP** (Designing Security for a Microsoft Windows 2000 Network 070-220)

**MCP** (Managing a Microsoft Windows 2000 Network Environment 070-218)

**MCP** (Designing a Microsoft Windows 2000 Directory Services Infrastructure 070-219)

**RFID+**

#### Training Courses:

May 2005 Level 1 Referee Course (Rugby), Arabian Gulf Rugby Football, Amman, Jordan.  
Apr 2005 Project Management Training and Certification Program PMP (60 hours), Method, Amman, Jordan.  
Dec 2004 *Entrepreneurship Training Workshop*, United Nations Conference on Trade and Development, Amman, Jordan.  
Nov 2003 *Strategic Diagnostic for E-Government*, Harvard, USA, 2003  
Oct 2002 *Introduction to ArcIMS, InfoGraph*, Amman, Jordan.  
Oct 2002 *Working with ArcGIS Spatial Analysis, InfoGraph*, Amman, Jordan.  
Oct 2002 *Introduction to ArcGIS I, InfoGraph*, Amman, Jordan.  
Oct 2002 *PADI open water diving*, Royal Diving Center, Aqaba, Jordan.  
Sep 2002 *Introduction to CISCO Network Devices (ICND), FACT center*, Amman, Jordan.  
Sep 2002 Three weeks observation tour to the USA; Dept of Health and Human Services, Labor and workforce Commissions (Delaware, Virginia/Fairfax and Austin).  
Aug 2001 *Designing a Secure Microsoft Windows 2000 Network*, STS Training Center, Amman.  
Aug 2001 *Implementing and Administering a Microsoft Windows 2000 Directory Services*, STS Training Center, Amman, Jordan.  
July 2001 *Implementing and Administering a Microsoft Windows 2000 Network Infrastructure*, STS Training Center, Amman, Jordan.  
July 2001 *Implementing Microsoft Windows 2000 Professional & Server*, STS Training Center, Amman, Jordan.  
July 2001 *Microsoft Windows 2000 Network & Operating System Essentials*, STS Training Center, Amman, Jordan.  
Nov 2000 *AccPac Accounting system*, CATS, Amman, Jordan.  
May 2000 *Supervisor Skills*, Royal Jordanian Training Center, Amman Jordan.  
May 1999 *Y2K Contingency Planning Conference*, SHUA'A, Amman, Jordan.  
May 1999 *Supporting Microsoft Windows NT 4.0 Core Technologies*, STS Training Center, Amman, Jordan.  
Mar. 1999 *Windows NT Server 4.0 Administration*, STS Training Center, Amman, Jordan.  
Dec 1998 *Modern Scientific Method of Analyzing and Solving Problems related to Y2K*, SHUA'A, Amman, Jordan.  
July 1998 *Microsoft Access Programming: Hands-On, Learning Tree International*, Los Angeles, USA.  
Mar. 1997 *Solaris UNIX Administration*, STS Training Center, Amman, Jordan.  
Mar. 1997 *Introduction to Solaris UNIX*, STS Training Center, Amman, Jordan.  
Jan 1997 *Oracle Server Administration, Computer & Communications Systems (CCS)*, Amman, Jordan.  
Dec. 1996 *Oracle \*Forms V4.5 (Developer 2000)*, CCS, Amman, Jordan.  
Dec. 1996 *Oracle Procedural Language PL/SQL*, CCS, Amman, Jordan.  
Dec. 1996 *Oracle \*Report V2.5 (Developer 2000)*, CCS, Amman, Jordan.  
Nov. 1996 *Introduction to Oracle 7 SQL*, CCS, Amman, Jordan.  
1996 *MS Access 2.0 Programming*, INFOTEC, Amman, Jordan.  
1996 *Instructional Techniques*, Royal Jordanian Training Center, Amman, Jordan.  
April 1996 *Novell 4.x Admin., QA center*, London.  
1996 *"Airlines Procedures & System Concept", AACO (Arab Air Carriers Organization)*, Amman, Jordan.  
Dec. 1995 *MS Project 4.0*, STS Training Center, Amman, Jordan.  
Feb. 1995 *MS Excel 4.0*, Royal Jordanian Training Center, Amman, Jordan.  
1995 *RB211 Engines*, Royal Jordanian Training Center, Amman, Jordan.  
Sep. 1994 *Policy & Procedure Manual; Engineering & Maintenance*, Royal Jordanian Training Center, Amman, Jordan.  
Jul. 1994 *Novell Network 3.11 (Installation & Administration)*, GCE Training Center, Amman, Jordan.  
Oct.1986 *The House of Languages Center*, English courses equivalent of 420 hours, Amman, Jordan.

#### Conferences:

- *Dubai Air Show 2003*; part of Jordan Aviation Group representing four companies (JorAMCo, JALCo, JAC & Royal Jordanian Air Force)
- *The Middle East Strategic Conference for Year 2000 Computer Crisis*, Amman, Jordan, Sep 1998.
- *Airlines on the Internet*, IATA conference, Miami, USA, Feb 1997.
- Jordan first Conference on Poverty, May 2001

### Languages:

Arabic : Read, write and speak; Excellent

English : Read, write and speak; Excellent (Airline & USAID projects)

### Computer Languages:

Basic, Fortran, Pascal, FoxPro 2.5 (DOS & Windows), AutoLisp(AutoCAD), Visual Basic, C (background), HTML & making Home Pages.

### Memberships/Associations/Clubs:

- Jordan Engineering Association.
- Jordan Computer Society.
- Friend of Prince Hamza School Club (Treasurer).
- Automobile and Traffic Awareness Club/University of Jordan (1989-90 Treasurer, 1990-91 Secretary).
- Jordan Rugby Football Club (Chairman).
- Al-Jeel Al-Jadeed Club.
- Circassian Charity Association.
- PADI Diver
- PMI.

### Platforms:

DOS, Windows 95/98, Windows NT WS/Svr, Window 2000 (Pro & Server), Windows XP, Novell. Some Unix experience.

### Computer Packages:

Novell NetWare 3.12 (Admin.)	MS Publisher 2.0, 98 & XP
Novell NetWare 4.x (Admin & Support)	MS Access 2.0, 97, 2000 & XP (using & programming)
MS Windows 2000 Server (MCSE/MCSA)	MS FoxPro 2.5 (DOS & Windows)
MS Windows 2000 Professional (MCSE/MCSA)	MS SQL 2000 (Installation)
MS Windows NT Server 4.0 (MCP)	Coral Draw 5.0, 6.0, 8.0,9.0 & 10
MS Windows NT Workstations 4.0 (MCP)	AutoCAD (using & programming)
MS Windows 95, 98 & ME (Using & Trouble shooting)	Harvard Graphics 3.0 & 4.0
MS Windows 3.11 (Using & Trouble shooting)	MS VISIO 5.0, 2000, XP & 2003
MS Word 2.0, 6.0, 95, 97, 2000 & XP	Adobe Photo Shop 5.5, 6.0 & 7.0
MS Excel 4.0, 5.0, 95, 97, 2000 & XP	Adobe Illustrator 8.0, 9.0 & 10.0
MS FrontPage 98, 2000 & XP	ArcView 8.2 (GIS)
MS Windows XP	Adobe Acrobat 4.0 (ME) & 5.0 (ME)
MS SBS (W2k, Exchange 2000, SQL 2000, ISA)	Symantec Norton Antivirus Enterprise
MS Project 4.0, 98 & 2000	Crystal Reports
MS IIS	

### Hobbies:

Swimming, Tennis, Rugby, Football, Jogging, Diving.

### Experience:

#### **International Air Transport Association (IATA) May 2005 – Current**

- Regional Program Manager, Simplifying the Business (StB), MENA (Middle East & North Africa)
  - o Represent and support StB in MENA (include training)
  - o Budgeting and forecasting expenses
  - o Regional expert on StB issues
  - o Meet airlines and discuss progress and needed support
  - o Organize event and workshops

#### **Strategy Network Marketing, Nov 2004 – April 2005 (Web Application Company)**

- Production Manager
  - o Supervise production staff.
  - o Meet customers and do the system analysis.
  - o Prepare proposals.
  - o Manage development of Application / website done on .Net.

#### **Jordan Poverty Alleviation Program (Nathan Associates Inc.), May 2001 – June 2004.**

A USAID program for the Jordanian Ministry of Social Development.  
Senior Information Technology Consultant.  
Poverty maps (GIS: Geographical Information Sampling).

- **Senior IT Consultant**
  - o Writing the "National Strategy for Poverty Alleviation" – IT section, which was adopted by the Jordanian government.
  - o Design of Poverty database, hosted at National Aid Fund (NAF), managing two full time programmers (*Oracle, SQL, Unix & Windows*).
  - o Poverty mapping using GIS (Geographical Information Sampling), using ArcView 8.2, including analysis.
  - o Project manager for the automation of NAF.
  - o Re-design of NAF network, includes linking 50 offices in Jordan.
  - o Putting specification for PC & Servers, Tenders.
  - o Network administrator of the project (JPAP).
  - o Any IT and non-IT studies given by Her/His Excellency, Minister of Social Development.
  - o Participate in committees at the National Aid Fund; covering IT related and non-IT related issues.
  - o Writing TOR for staff, interviewing and selecting potential staff.
  - o Writing RFP.
- **General**
  - o Manage the Jordan Rugby Club as Chairman of the club.
  - o Organize Rugby tournaments that include arranging for airlines travel, hotels, sponsorships and fund raising, patronage ... etc.
  - o Meeting with officials to set up tournaments, legal & security issues.
  - o Active member in Al-Jeel Al-Jaddeed Social/sport club.
  - o Arrange for Jordan team travels abroad when attending tournaments.
  - o Participated in Dubai Airshow as "Exhibitor" as part of the Jordan team.

- o Web design / web master of [www.circassinan.org](http://www.circassinan.org) (Welfare/charity organization), [www.al-jeel.org](http://www.al-jeel.org) (Sport / Social club), [www.jrhc.org](http://www.jrhc.org) (Rugby club).
- o Web design / web master of [www.carfarj.org](http://www.carfarj.org) (previously [www.fjbc.info](http://www.fjbc.info)), French Jordanian Business Club.

Working as **IT Consultant** for Jordan Airmotive Limited Co. ([www.jalco.com.jo](http://www.jalco.com.jo)), May 2001 – Dec 2004.  
Provide technical advice and study new systems and future plans.

**Royal Jordanian Airlines**, Maintenance Department April 1994 – May 2001.

Senior Engineer (Automation/ Acting IT Manager).

Engine Overhaul Facility, Cost Control.

Network Supervisor & Coordinator.

- **Cost Control:**
  - o Making invoices (Aircraft Engines repair).
  - o Negotiations of contracts.
  - o Making, Checking and following-up contracts (non-IT related).
  - o Yearly budget for the department (team of three).
  - o Worked on the separation from RJ (financially), working with SABA consulting.
- **Automation:**
  - o Acting as IT manager.
  - o Business analysis, to determine needs and future plans.
  - o System analysis (either for in-house development or 3rd party).
  - o Administration and support for two Novell 3.12 networks, and two Windows NT 4.0 network (MCP).
  - o Support for 100 PC's, running Windows 95/98, NT workstations, WFW, W2K.
  - o Installation & trouble shooting for application, like office (up to 2000).
  - o Installation & support for Airline maintenance applications, provided by suppliers (like General Electric, SNECMA, Jouve).
  - o Part of Royal Jordanian IT working group (between departments).
  - o Writing applications on MS Access97.
  - o Writing small applications on VB5.
  - o Making yearly budget for IT related items.
  - o Review & negotiations of contracts (IT related).
  - o Study new systems, plans for future applications.
  - o Hardware maintenance.
  - o Preparing and studying tenders (6 years experience).
  - o Installing & supporting AccPac financial system.
  - o Help users in taking advantage on the MS Office capabilities.
  - o Support for users on Internet, email, Windows & applications problems.
  - o After the privatization of the Engineering department, which became two companies; Jordan Aircraft Maintenance Co., JorAMCo ([www.joramco.com.jo](http://www.joramco.com.jo)), and Jordan Airmotive Limited Co., JALCo ([www.jalco.com.jo](http://www.jalco.com.jo)), I was acting as IT manager in charge for both companies.
  - o Initial Web design of both [www.joramco.com.jo](http://www.joramco.com.jo) & [www.jalco.com.jo](http://www.jalco.com.jo) (new companies after privatization).
- **General**
  - o Member of TQM selective team at Royal Jordanian Airlines Maintenance Dept (12 out off 1,400 people).
  - o Part of Royal Jordanian team for the IATA conference.
  - o Part of Royal Jordanian Internet team, establishing the first web page for RJ.
  - o Supervising university trainees (IT), as part of there graduation training.
  - o Member of JIMEC97 (Jordan International Mechanical Conference 97) Home page Team "Team of three".

**Aram Corporation for International Tradings**, June 1993 - April 1994.

Engineer.

Computer programmer and PC assembling and maintenance.

PC assembling, software installation.

Small applications using FoxPro 2.5 (DOS & Windows).

Studying customers needs.